
SENIOR ACCESS TEAM CLINICIAN

SEPTEMBER 2021



Location:	headspace Sunshine
Division:	Primary Clinical Services
Classification:	Health Professionals and Support Services Award 2020, Health Professional Employee, Level 3
Employment Type:	Part-time (0.6 FTE) fixed term position until 30 June 2022
Position Reports to:	Clinical Services Manager

1. POSITION SUMMARY

The Senior Access Team Clinician will provide leadership, daily operational management support and supervision to Access Team staff. In addition, they will provide direct intake, assessment, care planning, referral, advice and consultation services to young people, their families/carers and community professionals/agencies, and will be involved in service development and community engagement/awareness raising activities.

Subject to broad direction, while working with a considerable degree of autonomy, this position will be supported by regular staff meetings and supervision (both operationally and clinically).

2. POSITION CONTEXT

Orygen delivers cutting-edge research, policy development, innovative clinical services, and evidence-based training and education for the mental health workforce to ensure that there is continuous improvement in the treatments and care provided to young people experiencing mental ill-health.

We are a complex organisation. Our activities and workforce are diverse and include:

- Five headspace centres in Craigieburn, Glenroy, Melton, Sunshine and Werribee that deliver primary clinical services to young people and are operated by Orygen.
- The Centre for Youth Mental Health, a University of Melbourne research and teaching department that is wholly seconded into Orygen. Centre staff are provided with Orygen email addresses and have the use of Orygen systems.
- Orygen Specialist Program (formerly referred to as Orygen Youth Health Clinical Program), a tertiary clinical service that is currently operated by North Western Mental Health, co-located with us at Parkville, Sunshine and Glenroy and also operating at sites in Footscray, and Wyndham. Whilst not under the governance of Orygen, Orygen Specialist Program works in close partnership with us.
- Orygen Digital, which develops and rolls out online clinical platforms that are fully integrated with 'in-person' clinical services.
- A training and development unit providing online and face to face training for the mental health workforce both nationally and internationally.
- A policy think tank drawing on Orygen's research and clinical expertise and partnering and collaborating with key content experts from Australia and around the world to advise government policymakers.
- Centralised professional support functions enabling the organisation to achieve strategic and operational objectives.

headspace is a world-first youth mental health initiative that supports young people who are going through a tough time; whether it's depression, anxiety, relationship break-ups or alcohol and other drug issues. The youth-friendly services at headspace are aimed at teenagers and young adults in recognition of the fact that 75 percent of mental disorders emerge before the age of 25 years.

Orygen operates five headspace centres and associated services in Craigieburn, Glenroy, Melton, Sunshine and Werribee with funding from the North Western Primary Health Network and support from headspace: the National Youth Mental Health Foundation. These headspace centres aim to improve access to services and continuity of care for young people across four core streams of service: mental health; alcohol and other drugs; primary care; and social recovery/vocational services.

3. ABOUT ORYGEN

VISION	Young people to enjoy optimal mental health as they grow into adulthood.
MISSION	Reduce the impact of mental ill-health on young people, their families and society.
VALUES	Respect, Accountability, Teamwork, Excellence & Innovation.
COMMITMENTS	First Nations people of Australia, Young people and their families, LGBTIQ+ people & Culturally and linguistically diverse people.

4. KEY RESPONSIBILITIES/OUTCOMES

The Senior Access Team Clinician will:

- Work under the direction of the Clinical Services Manager to support the provision of youth-friendly early intervention services at the headspace centre and to ensure that all members of the Access Team operate within headspace philosophy and strategic directions, as well as local policy and procedure framework.
- Provide comprehensive intake, assessment and consultation services to young people, their families/carers, and professionals seeking services.
- Take a leadership role in the Access Team, overseeing and refining intake/assessment and clinical services and assisting in monitoring professional practice, workload management and welfare of Access Team staff.
- Promote coordination of intake and referral processes both within headspace and external services and assists other team members with this.
- Manage intake, assessment and referrals processes for more complex and 'higher risk' young people and assist others in the team to do so.
- Assist in identification of professional development needs of Access Team staff and contribute to the maintenance of a positive team culture.
- Deliver evidence-based brief interventions, including group interventions, with young people and their families/carers.
- Maintain accurate and timely case notes and records in approved database systems, and assist other Access Team staff to do so.
- Participate actively in Clinical Review Meetings and act as chairperson if required.
- Provide direct staff supervision as required, including students.
- Promote and monitor activities in the Access Team supporting research projects conducted at the centre.
- Promote positive working relationships between the Access Team and other staff and contracted professionals within the headspace centre.
- Liaison with internal and external stakeholders and promote the headspace program, communicate regularly with, build and maintain collaborative working relationships with health and welfare agencies and the general community.
- Participate in and develop community awareness activities, relationship building activities and appropriate community and agency meetings.
- Assist in covering clinical service management tasks when required.
- Apply knowledge and support of the headspace framework of early intervention, de-stigmatisation, diversity, inclusion, and non-discrimination

- The role may incorporate other headspace related activities and responsibilities as directed by the Clinical Services Manager.

5. SELECTION CRITERIA

The following criteria must be met for consideration for this position:

5.1 Essential

- Approved tertiary qualifications in a relevant discipline. (Psychology, Social Work, Occupational Therapy, Nursing).
- Must have full registration with AHPRA or eligibility for registration with AASW.
- Previous experience in providing leadership and supervision.
- Passion, energy and determination to make a difference to health outcomes for young people.
- Extensive experience in the planning and provision of mental health care, including completion of mental health assessments, crisis intervention, psychoeducation and short-term treatment interventions to young people experiencing mental health and/or substance use, and/or other social difficulties, including current evidence-based approaches.
- Knowledge of the common mental health, substance use and social problems faced by young people and the indicated evidence-based treatment/support options for these.
- Well-developed knowledge and understanding of relevant legislation, government policies and strategic directions in relation to mental health and alcohol and other substances, particularly as it relates to young people.
- A breadth of understanding of the different types of organisations involved in mental health and drug and alcohol service delivery to young people.
- Ability to be self-motivated and directed, demonstrating a sound ability to proactively oversee and make decisions in relation to the intake/assessment services and young people's suitability for ongoing treatment/support services at the centre.
- An understanding of and commitment to ethics and confidentiality issues, particularly in relation to the health and allied-health professions.
- Demonstrated capacity to problem solve effectively and work creatively with young people, particularly within an early intervention framework.
- Developed skills in decision-making, problem-solving and risk management.
- Demonstrated ability to work effectively in a multi-disciplinary team in a health setting and to provide leadership and supervision to staff and students.
- Commitment to supporting clinical research within the service.
- Excellent computer skills with a demonstrated ability in word processing, PowerPoint and databases as required.

5.2 Desirable

- Experience in the planning, provision and evaluation of group-based interventions for young people and their families/carers.
- Experience in the planning and provision of community engagement and capacity building activities.

6. SPECIAL REQUIREMENTS

- Unrestricted right to live and work in Australia
- A current National Police Check will be required.
- Any offer of employment is conditional upon receipt and maintenance of a satisfactory Working with Children Check.

7. ACKNOWLEDGEMENT

Confirming this position description has been read and understood by:

Name:	
Signature:	
Date:	