MANAGER, CLINICAL QUALITY AND SAFETY

- Join a leader in youth mental health, revolutionising services to our young people
- Help create a more unified mental health system
- Strategic leader for all quality, clinical safety and risk related activities
- Full-time fixed term contract available for 12 months
- Generous NFP Salary Packaging and flexible work/life balance arrangements

About Orygen

The why behind what we do is important. We believe that all young people deserve to grow into adulthood with optimal mental health. Everything we do is focused on this outcome. Orygen is leading and redefining what’s possible in global research, policy, education and clinical care. Find out more on our website.

The Opportunity

Orygen is seeking a Clinical Quality and Safety Manager to provide strategic direction and leadership for all quality, clinical safety and risk related activities across Orygen’s Clinical Programs and Services.

If you have a passion for the field of youth mental health and want to make a real difference to the lives of young people and their families and carers and share Orygen’s values of respect, accountability, teamwork, excellence and innovation, then we would love you to join the Orygen team to revolutionise youth mental health.

The role and your impact

As the Clinical Quality and Safety Manager, your primary responsibilities will include developing and implementing a clinical quality and safety system, including accreditation, clinical risk assessment and monitoring, management and tracking of complaints and compliments, assessing and coordinating responses to medico-legal risks, performance improvement and evaluation functions.

This role will actively develop and promote the quality improvement program and foster a culture of clinical quality and safety with emphasis on youth and family/friend focused services and outcomes.

About you

Essential to be successful in this role and to be considered, you will need to have a tertiary qualification(s) in health or social sciences, or related discipline, and demonstrated extensive/senior experience in a clinical quality or service improvement role in a health care setting. In addition, you will have:

- Understanding of the application of quality principles and accreditation processes in mental health services.
- Demonstrated in-depth knowledge of service evaluation frameworks and practical implementation.
- A commitment to improving the way services are delivered for young people and their families or carers.
- Demonstrated analytical and conceptual skills, including the ability to review and analyse quantitative and qualitative data and compile appropriate reports.
- Experience leading and/or supervising professionals on complex programs of works.

To view the FULL selection criteria and learn more about this opportunity, please go to www.orygen.org.au/About/Work-with-Us to view the Position Description or contact the GM, Business Transformation Amelia Callaghan at amelia.callaghan@orygen.org.au for a confidential discussion.
Salary and benefits

Generous salary commensurate with skills and experience of successful candidate plus 10% superannuation and access to NFP salary packaging with potential to significantly increase take home pay.

Orygen is committed to providing an inclusive work environment that supports employees to achieve their career goals without compromising their life goals. With this in mind Orygen offers a range of employment benefits including generous paid leave, flexible work arrangement, an employee assistance program, well regarded supervision and a supportive team, career growth and development opportunities, purposeful work that makes a real difference to lives of young people and their families and carers and career opportunities within an organisation that is the leader in youth mental health.

How to apply

Please refer to the position description and submit your cover letter addressing the key selection criteria and resume to careers@orygen.org.au, using the subject line ‘Manager – Clinical Quality and Safety’ followed by your ‘full name’.

Closing date: Tuesday 5 October 2021, 11:55 PM AEST.

You are encouraged to submit your application as soon as possible. Orygen may close the advertisement before the closing date.

Orygen is dedicated to gender equality, diversity and inclusivity. We strive to continue to build a culturally safe workplace where our values underpin the way we work and our commitment to First Nations people of Australia, young people and their families, LGBTIQA+ people and CALD people. We strongly encourage applications from the First Nations people.

We strongly encourage applications from:
- First Nations people.
- People of different cultural backgrounds.
- People from LGBTIQA+ community.

Recruitment Agencies - thank you for thinking of us, however we do endeavour to fill our opportunities through direct channels wherever possible. If we find that we do need agency assistance, we'll be in touch.