



POSITION DESCRIPTION

UX DESIGNER

Location:	Parkville
Division:	Orygen Digital
Salary range:	Salary range \$70,000 to \$85,000 per annum (pro rata) commensurate with skills and experience of successful applicant
Employment Type:	Part-time (0.8 – 0.9 FTE) / full-time fixed term position available for 12 months
Position reports to:	Program Coordinator, Orygen Digital

1. POSITION SUMMARY

The UX Designer will help to create engaging and purposeful user experiences for our Moderated Online Social Therapy (MOST) platform. You will be working on user testing, information architecture and user interface design for a nonprofit mobile-first web application designed to support meaningful recovery in young people experiencing mental ill-health.

This role will require an ability to empathise with a diverse user and stakeholder group, design creative human-centered solutions to complex problems, and work collaboratively with developers to interpret requirements. You will be working within a product team of psychologists, researchers, writers and developers committed to improving outcomes for young people. The position will involve working with a degree of autonomy, with support and direction from the Product Lead and UX Engineer.

2. POSITION CONTEXT

Orygen Digital, the digital arm of Orygen, is focused on creating, disseminating and evaluating novel digital solutions to old problems in youth mental health care. Over the past 10 years Orygen Digital has consolidated itself as a world-leading centre harnessing technology, novel and evidence-based psychological models, and computational tools (e.g., machine learning) to improve outcomes for young people.

Our flagship Moderated Online Social Therapy (MOST) platform is the first digital solution to offer continuous, integrated face-to-face and digital care to young people. It offers young people online access to evidence-based therapy and clinical support. All included therapy has been adapted and enhanced based on a decade of youth feedback and usage data, to ensure that every component captures young people's imaginations and feels uniquely relevant to their daily life. This therapy is embedded within a supportive social network of other young people working on their mental health, designed to shift the treatment experience from one of isolation to one of shared mission.

In response to the COVID-19 crisis in 2020, Orygen Digital's MOST platform has been supported by a \$6m grant from the Victorian Government to fast track its roll-out across the state, and a \$1m grant from the Telstra Foundation to iterate and improve the MOST platform. The UX Designer will play a central role in this endeavor, helping Orygen Digital creatively enhance the MOST as we integrate it with services across the state.

3. ABOUT ORYGEN

VISION: Young people to enjoy optimal mental health as they grow into adulthood.

MISSION: Reduce the impact of mental ill-health on young people, their families and society.

VALUES: Respect, Accountability, Innovation, Teamwork, Excellence.

Orygen is the world's leading research and knowledge translation organisation focusing on mental ill-health in young people. Working side-by-side with young people, our partners and one another, we're redefining what's possible in global research, policy, education and clinical care. Find out more on our [website](#).

4. KEY RESPONSIBILITIES/OUTCOMES

In close collaboration with the UX Engineer and Product Lead, the UX Designer will:

- Design user flows for existing and new features, and help translate product goals and user insights into elegant and purposeful experiences.
- Create wireframes, high fidelity mock-ups and prototypes, and work with the Product Lead to define specifications and brief developers.
- Contribute to user testing and co-design with young people and youth workers (clinicians, vocational workers, and peer workers), and work with the qualitative research lead to build a deep understanding of user needs and aspirations.
- Participate in internal brainstorming and solution exploration through team workshops and proactive consultation with key stakeholders.
- Assist in the promotion of the MOST product through preparing design artifacts and screenshots.
- Continuously evaluate the MOST product and offer ideas for UX/UI enhancements.

5. SELECTION CRITERIA

The following criteria must be met for consideration for this position:

5.1 Essential

- Tertiary degree in a design field or equivalent practical experience.
- Experience in UX/UI design (across mobile and desktop) with knowledge of human-centered design methodologies.
- Strong design, documentation and prototyping skills using tools such as Figma, InVision, Sketch, Photoshop, InDesign, Illustrator or similar.
- Excellent interpersonal skills, with an ability to build rapport and communicate effectively with users and stakeholders.
- Ability to write discovery reports and technical requirements.
- A passion for creating meaningful online experiences with delightful, simple and innovative design.
- A desire to continuously learn about design trends, technology and emerging UX/UI patterns.
- Interest in digital tools for youth mental health.

5.2 Desirable

- Experience with digital mental health or social media platforms.
- Experience with collaborative ideation tools such as Miro or Mural.
- Experience of working within an agile framework.
- Experience in A/B testing and data analytics.
- Experience in accessibility and creating interfaces at varying levels of WCAG.

6. PROFESSIONAL AND ORGANISATIONAL KNOWLEDGE

The UX Designer will be expected to have:

- Proficiency in reading, understanding and implementing organisational policies, rules, and regulations.
- A sound level of professional skill and a good understanding of modern office technologies and practices.
- Excellent computer skills with a demonstrated ability in word processing, PowerPoint and other office software, as required.

7. SPECIAL REQUIREMENTS

- Occupational Health and Safety (OH&S) and Environmental Health and Safety (EH&S) responsibilities as outlined in Orygen's Occupational Health and Safety policy.
- All Orygen employees are required to familiarise themselves with the organisation's policies and procedures and to adhere to them at all times.
- Unrestricted right to live and work in Australia.
- A current National Police Check will be required.
- A current valid Working with Children Check is required. Any offer of employment is conditional upon receipt and maintenance of a satisfactory Working with Children Check.
- This role will initially commence work remotely from home. (In response and subject to COVID-19 pandemic responsive change to working space).